**TERMS AND CONDITIONS**

**Between Homestay and Venture Breaks and Individuals attending Weymouth College**

**Homestay Booking and Confirmation**

1. I accept that completion of the *Homestay Accommodation Application Form* constitutes a contract between Homestay and Venture Breaks (HS&VB) and myself.
2. HS&VB will confirm details of my Homestay accommodation as soon as practically possible following receipt of my completed *Homestay Accommodation Application Form*, and my signed copy of these Terms and Conditions.
3. I understand that changes to my requirements once the allocation process has started may incur a £10 non-refundable administration charge for each change.
4. I understand that HS&VB will send me the details of my Homestay accommodation as soon as they confirm my Homestay Host, or 7 days prior to my arrival at the latest.
5. I understand that HS&VB reserves the right to cancel my Homestay booking if I have not made full payment of the agreed issued invoice by the due date which is prior to arrival.
6. If I book less than 14 days before the start of my visit, I will make full payment on receipt of Invoice and prior to arrival.
7. I will ensure all payments are made to HS&VB directly and if any bank charges are incurred through transferring of funds, I accept that I will pay those charges.

**Cancellation**

1. I accept I will notify HS&VB as soon as possible in writing if I need to cancel, and I accept that the following will apply:
	1. For cancellations more than 28 days prior to arrival HS&VB will refund 100% of the fees paid
	2. 28 days – 8 days before arrival HS&VB retains 50% of the fees paid
	3. 7 days or less prior to arrival, or non-appearance HS&VB retains 100% of the fees paid
2. If I fail to arrive on the confirmed arrival date without previous notification to HS&VB, I understand it will be considered a non-appearance.
3. If I leave early or have to cut short the stay, I accept I will not receive a refund of fees paid.
4. If I am due a refund, I will receive it from HS&VB in the same method that I made the original payment.
5. If any Homestay Host cancels their booking, either before arrival or during the stay, HS&VB will make every effort to find a suitable and comparable alternative Homestay Host. I accept I will not have an automatic right to a refund unless an alternative, comparable Homestay Host cannot be found in which case HS&VB will refund me accordingly.

**General**

1. I understand HS&VB are working towards British Council recommended standards and are dedicated to providing a quality service to all their visitors. This includes the assessment of all new Homestays, the ensuring of compliance with Fire Safety, Gas Safety, and Safeguarding standards, and the reassessment of each Homestay Host and their household at the biennial visit.
2. I will inform HS&VB of my intended travel arrangements and time of arrival. I understand that HS&VB, in partnership with my Homestay Hosts, will make arrangements for me to be met on arrival and transported to my Homestay accommodation.
3. If I become ill and/or require medical treatment, I understand that my Homestay Host in partnership with HS&VB, and my parent / guardian in the event I am under 18, will take responsibility for my care.
4. I understand and accept that there are no longer any legal restrictions if I develop any symptoms of Covid-19 during my time at Weymouth College. If I test positive for Covid-19, however, I understand I am advised to stay at home and avoid contact with others for 5 days, or to comply with whatever UK Government guidelines are in force at the time. I also understand that during any period of isolation that may be necessary, HS&VB will continue to support my educational needs and general well-being.

**My responsibilities**

1. I will be expected to conduct myself in a reasonable manner at all times.
2. In the event that I behave in a disruptive manner and a satisfactory resolution cannot be achieved, I understand HS&VB reserves the right to request that I return home at the expense of my parent/guardian or myself.
3. If I engage in any criminal activity, or am found in possession of illegal drugs or substances, I understand that HS&VB may require me to be sent home at the expense of my parent/guardian or myself, even if the police have not instigated criminal proceedings.
4. I understand **t**here are specific laws relating to drinking alcohol and visiting pubs in the UK, and I confirm I am aware of the following regulations:

It is against the law:

* 1. To sell alcohol to someone under 18 anywhere
	2. For an adult to buy or attempt to buy alcohol on behalf of someone under 18. (Retailers can reserve the right to refuse the sale of alcohol to an adult if they’re accompanied by a young person and think the alcohol is being bought for the young person.)
	3. For someone under 18 to drink alcohol in licensed premises, except where the young person is 16 or 17 years old and accompanied by an adult. In this case it is legal for them to drink, but not buy, beer, wine and cider with a table meal.
	4. For an adult to buy alcohol for someone under 18 for consumption on licensed premises, except as above

It is not against the law:

* 1. For someone over 18 to buy a young person over 16 beer, wine or cider if they are eating a table meal together in licensed premises
1. If I lose the front door keys of my Homestay Host or cause damage to property of any kind, whether accidental or otherwise, I understand this remains my responsibility. In such a situation, I understand that a nominated representative of HS&VB will, in partnership with my Homestay Host, intervene, mediate and seek an appropriate resolution.
2. I understand that HS&VB work supportively with all students in their care, and will allocate me to a host who will work with my declared support needs. I understand that if I and/or my parents **withhold** any information relating to my dietary, physical and/or mental health needs that challenge my ability to maintain my involvement with my college course and my host, I may be asked to return home at the expense of my parents / guardians.
3. I understand that HS&VB expect all young learners who are 17 years and under will return home to their hosts by 10pm during the week, and by 11pm – or as close as the local bus allows – at the weekends, and that my hosts will be aware of these expectations.
4. I understand that any young learner who is 17 years and under who decides to use a bicycle while at Weymouth College will be required to obtain permission from their parents/guardians to ride a bicycle in the UK. Wearing a cycle helmet is not compulsory in the UK, but if I choose not to wear a helmet, I understand that my parents/guardians must give permission to support my choice.

**Complaints or Concerns**

1. I confirm I will, where possible, submit any complaints I may have to HS&VB during the term of my Contract with them.
2. I accept that, where possible, all problems or concerns will be investigated at the time and a solution agreed with all involved as appropriate.
3. If I am dissatisfied with my accommodation HS&VB will use all reasonable endeavours to seek alternative Homestay accommodation. If no acceptable Homestay accommodation can be secured then HS&VB will refund an appropriate % of the fee paid according to the circumstances.
4. If I choose to stay in a hotel or other accommodation not booked by HS&VB, I will retain responsibility for paying any costs resulting from this choice.

**Insurance**

1. I will purchase adequate travel and medical insurance valid for the UK, to cover all eventualities e.g., illness, accidents, theft, cancellation charges, Personal Liability and repatriation costs.

**Liability**

1. I accept that HS&VB and their Homestays will not be liable for any loss, damage, illness or injury to persons or property however caused except where such liability is imposed under UK law. It is my responsibility to take out insurance to cover all such risks.
2. I understand and accept that HS&VB will not be held liable in any way if any service contracted to be supplied by them becomes impossible to supply as a result of any dispute or circumstances that are outside their control.
3. I understand and accept that HS&VB reserves the right to suspend all courses in the event of any UK Government Guidance being such as to render it impossible to deliver a quality student experience that is rich in connection and experiential learning.

**Dispute**

1. For any dispute arising out of this Contract, I understand and accept that I, and HS&VB, agree to submit to the jurisdiction of the courts of England and Wales having jurisdiction in the matter in question.

**I understand and agree to comply with all the terms and conditions detailed above:**

**Signature of Applicant (18 years+)**

Name (Print) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Signature of Parent or Guardian for Applicant (15 - 17 years)**

Name (Print) \_**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Signature for Homestay & Venture Breaks**

Name (Print) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_